

Wolf Mountain

Group Booking Terms & Conditions

The British Mountaineering Council recognises that climbing and mountaineering are "activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement".

Pricing & Payment

All prices quoted include VAT. VAT is charged at current rates appropriate to date of invoice. Full payment is required on day of event, unless alternate payment has been agreed, this is subject to approval

Bookings

Provisional bookings which the centre has accepted by telephone or in writing will be held for 7 (seven) days only from the date of acceptance.

A booking is only deemed as confirmed when the Centre has received a completed booking form and a confirmation email has been sent by Wolf Mountain.

Cancellations / Reductions in numbers

Cancellation of the entire booking within 14 (fourteen) days of visit will be charged the FULL FEE.

Cancellation of the entire booking within 30 (thirty) days of visit will be charged at 50% of total cost.

Final numbers must be confirmed 14 (fourteen) days prior to visit. However, please note full fee will be charged for number of participants on completed booking form

All activities are subject to change and availability.

Wolf Mountain reserves the right to cancel a booking for whatever reason. In such a situation all monies paid to the Centre will be refunded in full.

Liability

Wolf Mountain is covered for Public Liability and Employers Liability. Groups requiring additional cover are advised to contact their own insurance company.

Wolf Mountain and its staff cannot accept liability for damage to, or loss of, personal property. Groups are advised not to bring personal items of value with them.

Smoking

Smoking is not permitted in any building.

Discipline

A high standard of conduct behaviour is expected during the stay or time on site. Wolf Mountain reserves the right to dismiss guests who persistently ignore the rules or act in a manner likely to affect the safety, comfort or well-being of other users or staff. In such circumstances no refunds will be given.

Any damage to the centre's equipment and / or property caused by misuse will result in being charged.